

Supersedes All Previous Terms and Conditions of Sale

PRICING

All shipments are priced from published lists or written quotations. Prices do not include taxes.

Prices include standard domestic packaging. For shipments that may be exported, please contact your freight forwarder for any special packaging or documentation.

PRINTED PRICES

Check all prices before ordering. MK Products reserves the right to make changes to this price list at any time. The latest revisions to this price list are posted on our web site at www.mkproducts.com. These prices supersede all previously published price lists.

INVOICE TERMS AND DISCOUNTS

Terms are NET 30 Days based on prior credit approval.

Credit card purchases using Visa, MasterCard, Discover and American Express are accepted.

PAST DUE ACCOUNTS

Accounts not paid within 30 days are past due and subject to a finance charge of 1 1/2% per month (annual percentage rate of 18%).

TELEPHONE ORDERS

Telephone orders are confirmed and are acknowledged immediately. If changes are requested on any order placed, we cannot guarantee these changes without additional expense to the purchaser.

LABOR RATE

All labor is billed at \$90.00 per hour.

REPAIRS/WARRANTY REPAIR

All repairs, Standard or Warranty, will be performed under the MK Products Repair & Warranty Repair Policy. Full terms and conditions of this policy are available by contacting MK Products via phone, fax or e-mail.

EDUCATIONAL DISCOUNT

An educational discount of 15% off list price is available on most equipment sold directly by MK Products to a non-profit educational institution. This discount is not to be combined with any other special offer.

Equipment not eligible for discount:

- Special product items, used or reconditioned equipment
- Replacement and consumable parts

This Educational Discount Policy supersedes all previous publications.

TRANSFER OF TITLE

All merchandise is sold F.O.B. MK Products Inc., Irvine, California. Title to the merchandise is transferred to the purchaser at the time the carrier accepts shipment. The purchaser must file any claims for loss or damage in transit with the carrier. Upon request, MK Products Inc., will issue tracers on any shipment considered "lost" by the purchaser.

MINIMUM BILLING

Minimum billing on all domestic orders is \$25.00 USD NET.

Minimum billing on all export orders is \$50.00 USD NET.

CANCELLATION OF ORDERS

Except in the case of non-standard items, orders for standard items can be canceled without charge, provided notice is received at MK Products, Irvine, California, at least one week before scheduled delivery to the carrier.

In the case of non-standard items, the purchaser will be liable for full payment at the contract price for all finished units available prior to cancellation. Also, for all non-standard materials and components in semi-finished condition, the purchaser will be liable for our cost plus 15%.

RETURN GOODS POLICY

1. Only new, unused, saleable products and parts qualify for consideration for return to the factory for credit.
2. Return authorization must be obtained from MK Products, Irvine, California, **prior** to the shipment of any product, for **any** reason. We will issue to the customer a numbered "RGL" label which **must** be affixed to the outside of the package and a copy affixed to the returned product.
3. The customer **must** enclose with the shipment a copy of the original MK Products sales order invoice covering the returned goods.
4. Upon inspection and acceptance of the returned product, a restocking charge **will** be applied. A credit will then be issued in the amount of the difference between the sales order invoice and the restocking charge. The restocking charges are as follows:

Time	Charge
0 - 30 days	15% or \$35.00, whichever is greater
31 - 60 days	30%
61 - 90 days	50%

No returns accepted after 90 days.

5. All returns must be made freight prepaid.
6. Any items returned without authorization **will not be accepted.**
7. Any exceptions will be returned, freight collect.
8. **PC Boards** are not eligible for refund or return credit.

ORDER HANDLING

MK Products will make every effort to ship all sales orders within 1-2 working days for merchandise that is in stock.

For **PRIORITY** shipments, please have your purchase order in by **12:00pm Pacific Time** to qualify. Your priority order must ship by **NEXT DAY** delivery service. We will make every reasonable effort to ship priorities.